

# Thinking about switching plans?

Open Enrollment is your opportunity to review your State of Rhode Island Anchor medical plan options and make any changes.

## **Speak privately with a BCBSRI representative.**

During Open Enrollment, BCBSRI representatives will be available virtually to answer questions and review your options. Ten-minute sessions will be offered as follows:

Monday – Friday, November 1 – November 19, from **10 a.m. – noon and 1:00 p.m. - 3:00 p.m.**

To schedule an appointment, email [AccountManagementSupport@BCBSRI.ORG](mailto:AccountManagementSupport@BCBSRI.ORG) and indicate two dates and times that will work for you.

*Please note that open enrollment representatives cannot assist with claim specific inquiries. If you have questions regarding a claim, please call the **State of Rhode Island Employee CARE Center**.*

## **We're here to help.**

The **State of Rhode Island Employee CARE Center** is available year-round to assist with:

- Benefit questions
- Claim inquiries
- Website assistance
- Assistance in finding a provider
- Workterra password reset

Call the **State of Rhode Island Employee CARE Center** at (401) 429-2104 or 1-866-987-3705.  
**Monday – Friday, 8:00 a.m. – 8:00 p.m., and Saturday, 8:00 a.m. – noon.**